

# Product End of Life Announcement ConnectLED for Windows

Service Bulletin: SB20230717.1A

Dear Valued Customer,

Evluma appreciates and values your business. We are writing this letter to inform you of the End of Life (EOL) on **ConnectLED for Windows**.

## **Catalog Part Numbers**

- EOL Model Name: ConnectLED for Windows
- EOL PN:
  - CLED-PC-SITE-1
  - CLED-PC-PROMO-1
  - CLED-DONGLE

Announced: July 17, 2023

Effective: December 31, 2023

This EOL affects the users who are actively using a Windows mobile device or tablet when connecting to an Evluma LED product via ConnectLED. As of December 31, 2023, Evluma will no longer update or support ConnectLED for Windows. Evluma will no longer provide the Bluetooth Dongle required to run the Windows version of the app. If you are currently using ConnectLED for Windows, we recommend transferring the app to an iOS or Android mobile device or tablet.

If you should require assistance transitioning your existing license from Windows to iOS or Android, please contact [customer care@evluma.com](mailto:customer care@evluma.com).

The ConnectLED ADMIN Portal (CAP) is not affected by this EOL.

We sincerely appreciate your understanding and assistance in helping us to minimize the impact of this product discontinuation on your company and ConnectLED users.

We look forward to continuing our successful partnership and supporting your company's requirements in the years to come.

Sincerely yours,



July 17, 2023

**JASON DOBBS | SENIOR PRODUCT MANAGER**

Evluma | 3600 Lind Avenue SW Suite 140 Renton, WA 98057

Mobile | 425.495.9236

[jdobbs@evluma.com](mailto:jdobbs@evluma.com) | [evluma.com](http://evluma.com)

Date